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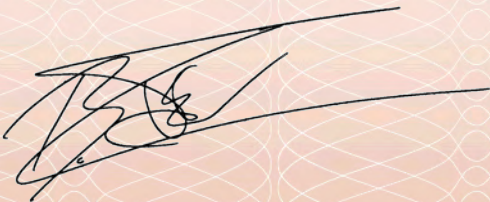
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This is to certify that
David Dvořák

Has achieved the
ITIL® Expert Certificate
in IT Service Management

Effective from
10 September 2015

Registration number
4689437.20441565



drs. Bernd W.E. Taselaar
Chief Executive Officer

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